



HOSPITALITY MANAGEMENT ASIA

WE ARE HIRING! RESTAURANT GENERAL MANAGER

Hospitality Management Asia, a leading hospitality group with a diverse portfolio of 17 restaurants and 11 distinct brands across Thailand, is seeking a talented and experienced Restaurant General Manager to join our team.

In this role, you will oversee front of house operations for one of our restaurants, contributing to our group's expansion during this critical growth phase.



ROLE OVERVIEW

The Restaurant Manager is responsible for overseeing all aspects of daily restaurant operations, including ensuring exceptional guest experiences, managing staff, maintaining high standards of service and cleanliness, and driving financial performance.

Reporting directly to the Director of Operations, you will work closely with a diverse and dynamic team to achieve operational excellence and customer satisfaction.

RESPONSIBILITIES

- Oversee the day-to-day operations of the restaurant, ensuring smooth and efficient service.
- Create and maintain a positive and welcoming atmosphere for guests and staff.
- Train, supervise, and motivate the restaurant team, providing guidance and support as needed.
- Ensure compliance with all health, safety, and sanitation regulations.
- Compile and analyze staffing/sales reports, while maintaining accurate statistical and financial records.
- Manage the service team's roster.
- Monitor and maintain high standards of food quality, presentation, and service.
- Manage inventory levels and control costs to optimize profitability.
- Monitor purchasing and receiving procedures for products and supplies to ensure proper quantity, quality and price for all purchases.
- Conduct regular financial analysis and report on key performance indicators.
- Resolve customer complaints and address any issues or concerns promptly and professionally.
- Collaborate with the kitchen team to coordinate menu changes, specials, and other culinary initiatives.
- Foster a culture of teamwork, collaboration, and continuous improvement within the restaurant

DETAILS

- Salary will be based on experience.
- Position available immediately.
- Contract agreement subject to Thai law and regulations.

PLEASE SEND CV TO

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